Cross-Cultural at Work

LEADING A DIVERSE AND INCLUSIVE TEAM

- Comprehending the foundations of diversity and inclusion
- Mastering the traits of inclusive leaders
- Creating an inclusive culture

UNDERSTANDING AND USING CROSS CULTURAL FEEDBACK

- Adapting feedback to cultural norms
- Listening actively to understand context
- Delivering input with cultural sensitivity

UNDERSTANDING CROSS-CULTURAL COMMUNICATION

- Adapting communication styles to cultural contexts
- Listening with cultural curiosity and openness
- Avoiding assumptions and clarifying meaning

ENHANCING CROSS-CULTURAL RELATIONS

- Discovering cultural awareness and self-assessment
- Defining one's P.U.C. (Personal Unique Culture)
- Building trust and relationships